



Institute of Complementary Medicine

1600 E Jefferson Street, Suite 603 | Seattle, WA 98122 | 206.726.0034 | 206.726.9434 fax

www.icmedicine.com

Concierge Patient Agreement

Patient/Member Name: _____

Name(s) of partner/family if adding to plan: _____

_____ **Main Care \$19/mo:** (not available for Dr. Karp, Dr. Celmer or Dr. Klausmeyer)

Number of Adults: _____

Number of Children under 18: _____

_____ **Premier Care \$49/mo:**

Number of Adults: _____

Number of Children under 18: _____

_____ **Signature Care \$129/mo:**

Number of Adults: _____

Number of Children under 18: _____

_____ **Signature Family Plan \$229/mo for two adults in same household:**

Add child under 18 for \$19/mo _____

_____ **Non-Member \$60/administration fee per visit** _____ **Self-pay patient (no admin fee)**

*With the non-member option, you are agreeing to pay this fee at the time of service in addition to any copays, if necessary. With this option, you will receive Main Care benefits for 7 days after your visit. Anything beyond 7 days after your visit may warrant a follow-up, in-person visit.

Primary Doctor: _____

Billing Information:

Name on Card: _____

Card #: _____

Expiration: _____ CVV: _____

Signature: _____

_____ I would like to pay for the year in full at the discounted rate.

I, _____, hereby agree to the terms of the option(s) selected above and detailed in this agreement (reverse side). I authorize Institute of Complementary Medicine, to deduct the cost of that option from the account named herein upon sign-up, and thereafter on the first (1st) of each month, unless otherwise stipulated in writing. I understand that I may cancel the service at any time with **written notice**. I understand that this agreement does not replace my insurance and that I am responsible for any copays, co-insurance and deductibles that may apply outside of my membership choice. This monthly fee is not billable to insurance.

Signature _____ Date: _____



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Main Care: \$19/monthly or \$225/annually (*Not available for patients of Dr. Celmer, Dr. Karp or Dr. Klausmeyer*)

- Limited email access to your doctor through patient portal
- Comprehensive office visits
- Non-billable paperwork, insurance verification and pre-authorizations
- Non-billable blood draws
- Prescription refill calls when needed
- Emergency email/pager access to our doctors
- Coordinated care between doctors
- Access to online dispensary
- Complimentary InBody BIA analysis (\$150 value offered bi-monthly)

Premier Care: \$49/monthly or \$550/annually

- All the benefits of **Main Care**, like direct access to doctors, coordinated care and extended office visits
- Limited email access to your physician
- Monthly InBody BIA analysis (\$300 value)
- B12 injections 6/year (\$270 value)
- Free shipping on orders over \$50 from online dispensary

Signature Care: \$129/monthly or \$1515/annually

Family Care: \$229/monthly or \$2700/annually each child under 18 will receive Signature benefits for \$19/monthly or \$225/annually

- All the benefits of **Premier Care**, like direct access to doctors and coordinated care
- Priority scheduling with your physician
- Same-day appointments if needed or within 48 hours with your physician
- Extended office visits to address your needs
- Unlimited email access to your physician
- Free shipping on all orders from online dispensary
- Validated valet parking (*when available*)
- Waived cancellation fee (*if cancelled within 4 hours of appointment*)
- Monthly B12 injections (\$540 value)
- Discounted lab work
- One complimentary lab per year (*after one year anniversary*)
- Unlimited InBody BIA analysis (\$600 value)
- Discounts on services not covered by insurance (vitamin injections, IV therapy, etc.)

Non-member: \$60 administration fee per visit

- This allows you to access your doctor without the additional benefits of a membership. This option is for those patients who prefer to simply pay when they see their doctor. Main Care benefits will be limited to only 7 days after your visit. Insurance will still be billed and copays, coinsurance and deductibles will still apply.

The Fine Print:

1. It is at your physician's discretion whether prescription refills, extended visits or same day visit is needed.
2. Providers will be available by phone and email under the Signature Plan 24/7. In the event that you call your provider and reach voicemail, you are assured a call back that day, usually within two hours.
3. Main Care will receive 10 email communications, Premier Care will receive 15 email communications and Signature Care will receive unlimited email communications to your doctor between visits. Doctors strive to answer all emails within 3 business days.
4. ICM will abide by all insurance contracts and agreements. The scope of a Naturopathic visit goes well beyond what most insurance plans cover. Lifestyle and nutrition advice, home remedies and homeopathy, as well as other non-billable topics may be discussed in the course of a visit. Any portion of a visit or topic within a visit that is not expressly covered under the scope of insurance benefits is covered under the scope of this service. Insurance will be billed when applicable for visits and all copay, coinsurance and deductibles will apply.
5. Complimentary wellness lab test of your choice at your one year anniversary under the Signature Plan. (genetics not included)
6. Valet parking may not always be available (ie. Saturdays), we will validate self parking as needed.
7. There is no fee to cancel your membership. You must request cancellation in **writing**. No refunds will be given for any fees previously charged. If you choose to cancel and wish rejoin at a later time, there is a \$200 rejoining fee. You may switch between tiers as needed without a fee.
8. Signature members must call to cancel at least 4 hours prior to their appointment to avoid the cancellation fee.
9. Children under 18 years old will received discounted rate when guardian is enrolled in Signature Tier plan; will pay regular rate if no guardian is enrolled.
10. Institute of Complementary Medicine Concierge policies are the sole property of Institute of Complementary Medicine. These cannot be used, modified, or adopted by another party without the express written consent of Institute of Complementary Medicine.
11. ICM reserves the right to make pricing changes and service modifications to these options, should the cost of care necessitate a change.
12. Patients who will be self-paying for services (no insurance will be billed), will receive a 20% discount off appointment cost and will not need to sign up for a membership tier or pay the administration fee. If you wish to receive the benefits of the membership tiers, you will need to pick a membership, no discount is given on the monthly fee.